SEREENA MARCANO

New York, NY | 646.271.4241 | sereenamarie@gmail.com

Art Dance Performer at various venues and locations: Pyroxotic Specialty Event Entertainment – NYC, Philadelphia, Miami Near Dark Entertainment - Atlantic City, NJ Zhantra Entertainment - NYC, Atlantic City, Miami Little Island NYC Part of the Main: Sarah Dahnke Lectro Raiders - NYC, Tri-State Sound The Groove - NYC, San Diago

- Live performance, including fire and dance. At nightlife, private and corporate events
- Choreographed heels, modern, and hip-hop dance performances for multiple shows and dancers

Alvin Ailey Dance Theater – Ailey Extension

- Manage the front desk, check in students before class begins
- Process payment for class packages via debit/ credit cards
- Verify that all student entering the building has their vaccination card uploaded into Ailey system
- Monitor online dance classes in the office and remotely
- Backstage lineup coordinator during the Seasonal Performance Workshop

Little Island NYC – Time Entry Lead / Visitor Experience Host

- Greeted all incoming guests to New York's brand-new floating park on the Hudson River.
- Answer any questions about Little Island.
- Lead for the Time Entry crew when park is at capacity. Ensure each worker gets their necessary break.
- Handle any questions / issues guest has. Set up and break down Time Entry line.

Sidewalk Café - Server / Bartender

- Greet guests and presented menu, verified ID before serving alcohol beverages, explained daily specials to patrons, operated POS terminals to input orders and produce final bills
- Occasionally managed the restaurant, assisted and trained staff in policies, handled cash and credit cards, resolved customer issues
- Communicated with kitchen staff regarding customer allergies, dietary needs, and special requests
- Set up and break down bar, dining area, and food stations, swept, maintained sanitary conditions

Museum of Natural History, Sharpshooter – Photographer / Editor

Greeted guests, took photos, processed, and edited all photos taken using various graphics software

Picture Works Harry Potter Exhibition – Photographer/ Editor

_ Took and sold photos, handled all transactions, Proficient with Adobe Photoshop, Air Engine, and green screen applications

Gotham Photography/ City Sightseeing Tour Boats – Photography/ Editor

- Took photos of tourists against green screen backdrop and on tour boat
- Edit photos using Adobe Photoshop and printed edited photos
- Sold photo package to guest and handle cash and credit card transaction

Apr 2014 - July 2017

Nov 2013 – Jan 2015

Dec 2012 – Apr 2013

July 2018 – Present

May 2012 – Feb 2013

Apr 2021 – Jan 2022

Nov 2020 – Present

EDUCATION

Borough of Manhattan Community College, City University of New York Associate in Science Degree, Multimedia Programming and Design

SKILLS

Proficient in Customer Service, Microsoft Word, Microsoft Excel, Microsoft Office, Adobe Photoshop, Adobe Illustrator, Premiere Pro, Air Engine, LumaFusion, Canva