

Name: Jacqueline Nleves

Prof. Ewa Barnes

CRT 100 Critical Thinking

Date: 10/08/2023

My first time as a volunteer

My experience begins by looking for the place where we were going to meet since I got lost but after a while I found the place and it was located in the basement of Iglesias St. Malachy's Church. 239 West 49th Street, New York, NY, 10019-7493, when I arrived the first thing I did was check if I was on the volunteer list with the leader Sandra, then they gave us the instructions to distribute the food and the food actually varied a lot and there are different food packages or if the clients wanted the food hot or cold and all that had to be done from 10:00 AM to 01:00 PM. Afterwards I found a colleague named Samantha to deliver the food and they gave us the food, it was very heavy with the food they gave us a list of where it should be delivered. My partner and I went outside and the leader called an Uber and in a few minutes the Uber arrived and we loaded all the things in it and we went to our first destination which was about 20 minutes away, the first was in a very large building and almost all of our deliveries were there and the majority were for older adults who received our food with a smile and their face and thanked us for doing that and for continuing to volunteer that was the most beautiful thing about being a volunteer, but not everything can be good as it was my first time as a volunteer, like my partner we made mistakes with some deliveries so it was something bad on our part but it was because we were new, in the end we finished our deliveries we called an Uber and we returned to deliver the bags in Those of us who brought the food and that was how my first volunteer experience ended.

I chose learning 1, an example of how I dealt with it is when we had two hours to distribute the food in 15 different places so I tried to call the customers to let them know that we were on the way so that they didn't go out and it didn't take us too much time because we had more deliveries and I understood that everyone wanted their food on time and I tried to do it as quickly as possible with my partner.

Learning 2, an example of how I deal with it is when my partner Samantha and I realized that we distributed the food wrong and we no longer had food for our next delivery. At that moment we calmed down and called the leader of that project and explained that We were wrong and we apologized, they understood and gave us a solution.

