

CRJ 201- POLICING

Technology and Emerging Issues

INTRODUCTION

- Discuss the use of technology in policing
- Discuss other emerging police issues

TECHNOLOGY AND POLICING

Professionalism Era: 1920 – 1970s

- Use of communications technology
- Two-way radio
- Rapid response to 911
- Standard model of police service
- 1968 – The first modern use of technology by police.
 - Introduction of the 911 telephone system
 - Prior to this, calling the police involved actually calling the precinct or finding an officer to assist

TECHNOLOGY AND POLICING

- Changed the nature of police work:
 - From: Walking the beat & seeking out help
 - To: Responding to calls & motor patrol
 - Emphasis on efficiency and effectiveness
 - Report collection – after the fact
- Changed through analysis (Compstat)
 - Crime reduction
 - Crime prevention

TECHNOLOGY AND POLICING

- 911 & 311:
 - Roughly 240 million 911 calls each year in the U.S.
 - Most 911 calls are non-emergency; many cities started 311
 - Many police departments started Computer Aided Dispatch (CAD) to prioritize 911 calls
- Online services:
 - Should citizens be allowed to make criminal complaints online without a police officer?
 - What are the benefits of this?
 - What are the drawbacks?
 - What about linking police databases?
 - Benefits/drawbacks?

TECHNOLOGY AND POLICING

- Crime analysis:
 1. Assess the nature, extent, and distribution of crime
 2. Identify crime-suspect correlations to assist investigations
 3. Identify the conditions that facilitate crime and incivility
- [Compstat Sheet](#)
- [Compstat 2.0](#) Crime mapping

TECHNOLOGY AND POLICING

- Body worn cameras – pros & cons
- Car cameras
- License plate readers
- CED (Less lethal weapons)
- Real Time Crime Center
 - [RTCC](#)
- How should police balance this security with liberty?

TECHNOLOGY AND POLICING

- Management & Accountability
 - Early intervention systems (Early warning systems)
- Personnel & Resource Allocation
- Challenges:
 - Sharing of information (decentralization)
 - Liberty v. security
 - Training of personnel
 - Technology failures
 - Police officials lack necessary skills
 - Legality and constitutionality of technology

TECHNOLOGY AND POLICING

- 1968 – The first modern use of technology by police.
- How so?
 - Introduction of the 911 telephone system by At&T
 - Prior to this, calling the police involved actually calling the precinct stationhouse TS operators.
- [Ray Kelly Interview](#)
- Liberty v. Security

EMERGING ISSUES AND POLICE

- Militarization
- Police shootings
- Use of force
- Body worn cameras
- Recruitment
- Community Policing
- Technological adaptation
- Multicultural communities and policing
- Diversity in policing
- Police role and immigration enforcement
- Response to special populations